

Shelter
Cymru

People and Homes Conference 2018

Village Hotel Swansea | 5th July 2018

Registered charity number: 515902

Supported by



A word from our sponsor



It need not be said that the UK is facing a major housing crisis, or that the industry has continually failed to deliver the volume and quality of housing that is needed across the spectrum.

We are now at a crunch point as homeless numbers grow, first time buyers struggle to take their first steps onto the ladder and the older generation shy away from retirement homes which are not fit for purpose. Alongside this, we are suffering a severe lack of quality rental property for a generation who want flexibility and security, and are seeking long term rental options as this becomes a tenure of choice.

With a full range of properties under construction and a pipeline of 80,000 homes over the next five to ten years, it is our goal to transform the homes landscape for the better now and over the long term.

Legal & General is committed to building sustainable and vibrant communities, offering fairness and more choice for our residents. Through a multi-tenure approach, our developments can accommodate a more diversified demographic, removing the often prevalent segregation of age groups, social class and ethnicity.

This strategy needs to be adopted industry-wide to effect real change in the UK's housing market.

Shelter Cymru would like to thank Legal and General for supporting the conference.

Director's foreword



Welcome to People and Homes 2018.

Once again we have a day packed with ideas, innovation, challenges, discussion and reflection.

At the heart of the day is the lived experience of people facing or experiencing homelessness and housing need and who are passionately committed to creating a better future for others.

Today must be more than a 'talking-shop' – we can't afford to waste time just talking – we need to commit ourselves to action and change and to campaign shoulder to shoulder with people who know through their own hard-won experience how vitally important it is to have a decent home.

I hope you have a great day.

John Puzey
Director, Shelter Cymru

Conference information

Registration and information

Conference registration is situated on the first floor.

Main registration is 08.45am - 09.30am.

The Shelter Cymru desk will be staffed throughout the day. If you require advice or information during the conference please ask at the Shelter Cymru Desk or speak to a member of the team.

The conference organisers can also be contacted via the reception desk.

Breakout sessions

Please register your choice of breakout session at the Shelter Cymru desk.

Details are in the programme.

Lunchtime

Lunch, exhibition viewing, fringe session and book signings 12.30pm.

Exhibition

The exhibition stands are located in the refreshments area.

Refreshments

All refreshments will be served in the refreshments area, where exhibitor stalls are set up. Lunch will be served in the restaurant on the ground floor.

Toilets

Toilets, including disabled facilities are situated off the main corridor from the Shelter Cymru desk.

First aid

Anyone requiring medical assistance during the conference should report to the Shelter Cymru desk or Village reception.

Mobile phones and Social Media

Please ensure all mobile devices are switched to silent.

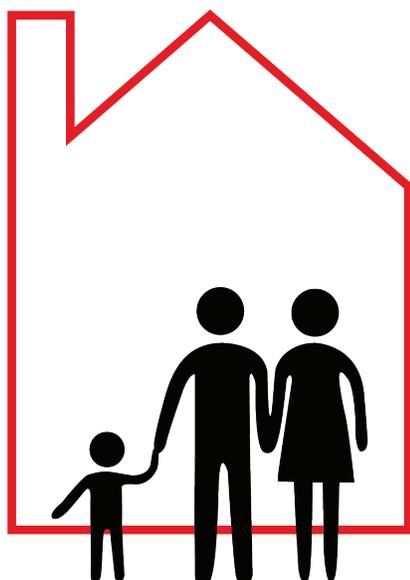
We will be tweeting and updating Facebook live from the conference and any tweets relating to the event will have the hashtag **#peopleandhomes2018** please use it and join the conversation.

Wi-fi is available throughout the public areas. To connect to the internet, sign in using your email address at the venue.

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Registered charity number: 515902



Shelter
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08:45 Registration
Refreshments, exhibition viewing and networking.

Morning Plenary

09:30 Welcome to People and Homes 2018
Conference opening
Bonnie Navarra, Assistant Police and Crime Commissioner for South Wales

Why are we here?
Dan Batterton, Fund Manager, Legal & General Investment Management

09:45 Ending homelessness and housing need – how far have we come – how far to go?
John Puzey, Director Shelter Cymru

10:00 Toxic stress and human behaviour
Scottish rapper and author of 'Poverty Safari', described by Ken Loach as 'Another cry of anger from a working class that feels the pain of a rotten, failing system.'
Darren 'Loki' McGarvey

10:30 Keynote address
Minister for Housing and Regeneration talks about her priorities for housing and homelessness.
Rebecca Evans AM

11:00 Break and exhibition viewing

11:30 Breakout stream sessions - People's Rights

1. **The right to housing**
The right to adequate housing is guaranteed to everyone in the UK by international human rights law. Yet despite the UK's relative wealth, homelessness and housing insecurity mean that for some the right is illusory. This session will reflect on the influence of law, policy and practice in Wales, to establish a fairer housing regime to meet housing need, but also to identify where this falls short of the aspiration of human rights. The session will also seek to highlight where change may be necessary to ensure stronger compliance with international human rights law.
Simon Hoffman - Associate Professor, Swansea University
Chair: Nuria Zolle - Trustee, Shelter Cymru
2. **Economic security in the 2020s**
Four localities in Scotland are looking at the feasibility of a hosting a Basic Income pilot with the support of the Scottish Government. This comes on the back of pilots in Finland, Canada, and California. The RSA has been working with the Scottish localities to help explore Basic Income trials. What possibilities could Universal Basic Income offer in combatting poverty in Wales and the UK?
Anthony Painter - Director, Action Research Centre
Chair: JJ Costello - Head of Housing South
3. **Homelessness among trans people**
Wales is the only country in the UK to consider trans equality in its homelessness framework. In common with the rest of the LGBT community, trans people are at much higher than average risk of homelessness, with around one in five trans people in the UK having experienced homelessness and one in ten having been repeatedly homeless. Hear emerging results from a Cardiff University/ Shelter Cymru study on trans people's experiences under the Housing (Wales) Act 2014.
Edith England. PhD Researcher - Shelter Cymru / Cardiff University
Chair: Linsey Corderey-Bruce, CEO - The Wallich

4. **National pathway for the provision of homelessness services to adults in the secure estate: An evaluation**

This paper presents the findings of a Welsh Government funded evaluation of the adult National Pathway. It explores the issues that have arisen in Wales as new preventative duties have been embraced by local authority housing teams. Based on interviews with 75 prison leavers and 114 professionals providing services to them, the paper reflects on the challenges currently associated with preventing or relieving homelessness amongst prison leavers and good practice in that area. Recommendations are then made in relation to how practices might be developed in the future.

Dr Iolo Madoc-Jones - Wrexham Glyndwr University

Dr Caroline Hughes - Wrexham Glyndwr University

Chair: Sarah Rhodes, Head of Homelessness Branch - Welsh Government

12:30 Lunch

13:00 Book signing in the exhibitor's room

13:00 What do the public think about housing in Wales?

Hear from CIH Cymru's new Tyfu Tai Cymru project on their first piece of work as they explore the findings of their attitudes to housing survey.

13.30 Launch of Shelter Cymru report on rough sleeping 'Trapped on the Streets'

Why did dozens of people sleep rough on Wales' streets this winter instead of going into shelters?

What are the factors that are keeping people on the streets and how can we overcome them?

This research sets out to bring the voices of street homeless people into the debate.

Rebecca Jackson, Policy and Research Officer - Shelter Cymru

Jennie Bibbings, Campaigns Manager - Shelter Cymru

2.10

Breakout stream sessions - People's Homes

5. Bringing empty homes into use: community-based approaches

Empty Homes - the national campaigning charity, has a major new project to spread community-led regeneration in areas with high levels of empty homes. We are following demonstration projects where community-based organisations are bringing empty homes into use, to understand what works, as well as the challenges they face. This session will share learning and experience to date.

Brigid Carey, Project Manager - Empty Homes

Chair: David Palmer, the Wales Co-Operative Centre

6. Tenancy sustainment: exploring what works

This session brings together some of the most exciting examples of best practice in sustaining tenancies. Find out about Bron Afon's unique housing and support options for single young people. What were the aims of the pilot? What worked, what didn't and next steps.

Lisa Charles and Maria Jones, Bron Afon and Sue Dickinson Wales & West

Chair: Tamsin Stirling, Independent Housing Consultant

7. Building the homes we need

The cost of land, kept even higher in places of strong demand by a speculative housing system and the monopolistic power of landowners, is one of the main barriers to solving the housing crisis. Joe will explore the role of land in the housing crisis, the public land sale, as well as the New Economics Foundation's work with community groups who are successfully challenging land sales, and proposing their own plans for public land.

Joe Beswick, Subject Lead - Housing New Economics Foundation

Chair: Harry McKeown, Assistant Director - Pobl Group

8. Community-led sustainable construction: A new way to clinically improve wellbeing

Exploring how putting vulnerable communities at the centre of creating cutting edge buildings with natural and sustainable materials has been clinically proven to decrease depression and anxiety levels.

Mark McKenna, Co-Founder & Director - Down to Earth
Chair: Trystan Jones, Trustee - Shelter Cymru

15.10 Refreshment break and exhibition viewing

Afternoon plenary - What's next?

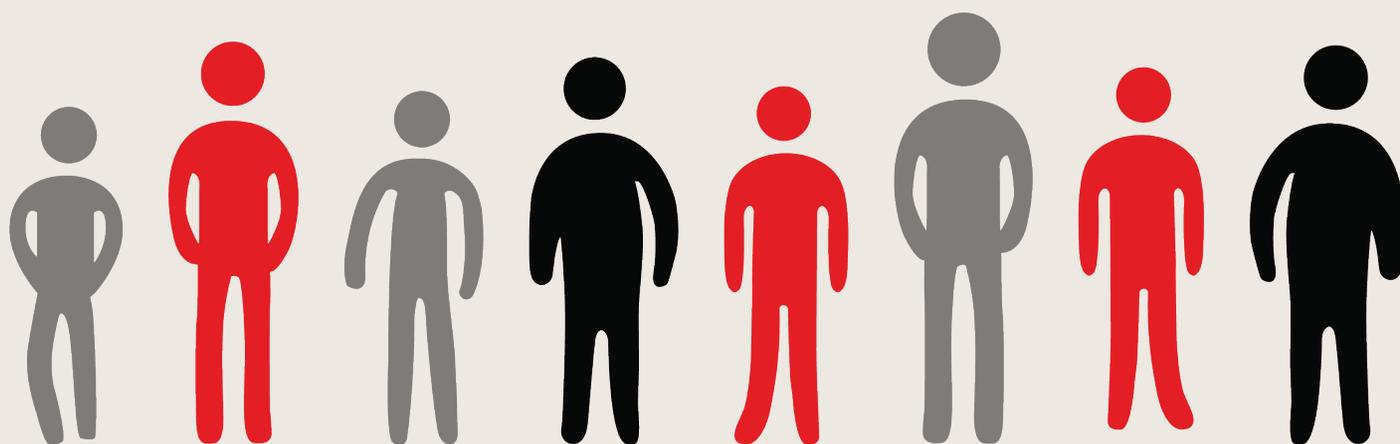
15.30 The conference debate: big ideas to end poverty

Time to think big and get voting! This year's conference debate focuses on ideas to end poverty. Our panel members will each pitch one big idea - and there's the opportunity for two delegates to join in as well. Have you got an idea that'll make a difference to people's lives? Here's your chance to get it heard! Stand by for lively debate and live audience voting.

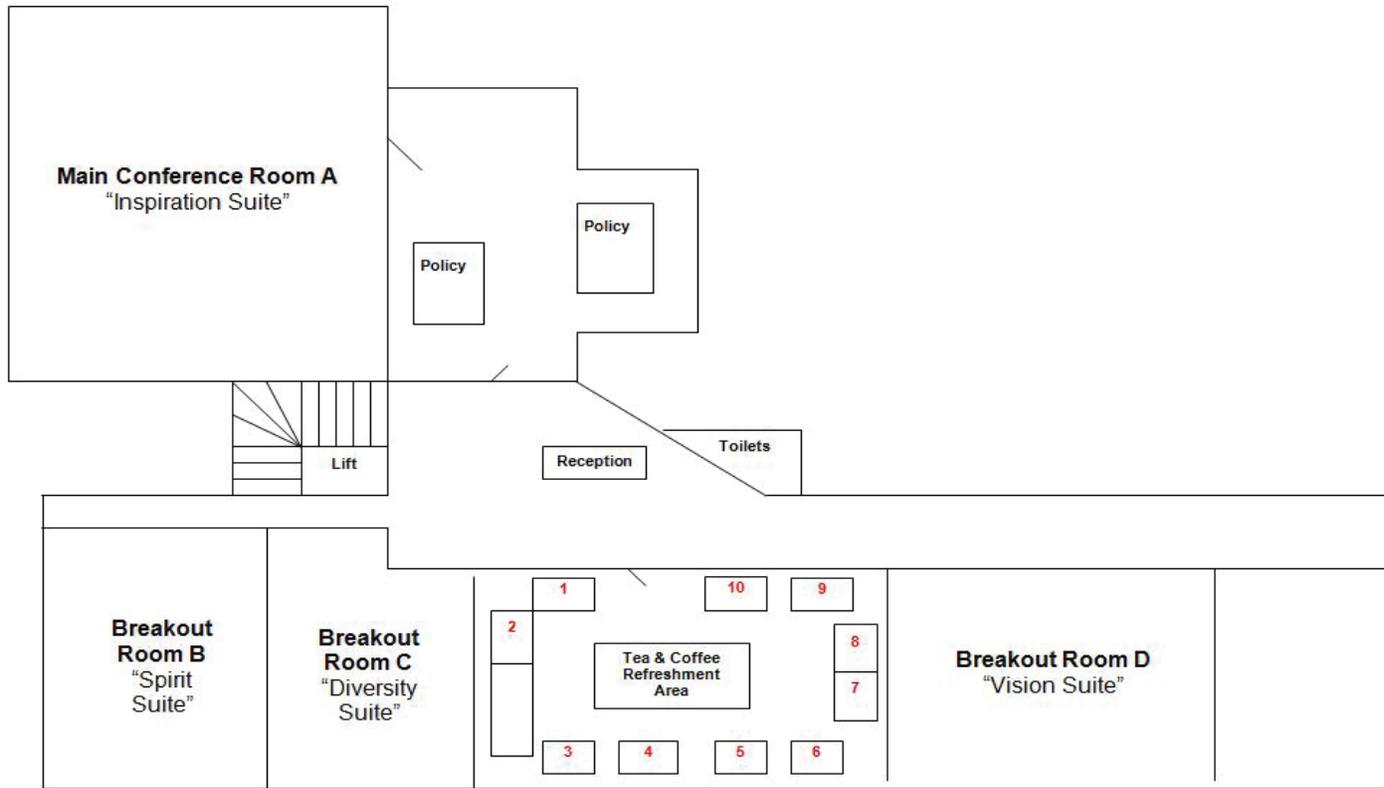
Harry McKeown - Pobl Group
John Puzey, Director - Shelter Cymru
Tamsin Stirling, Independent Housing Consultant
Elin Jones, Take Notice Project Member - Shelter Cymru

16.10 Final comments and close

John Puzey, Director - Shelter Cymru
Shayne Hembrow, Chair of Board of Trustees - Shelter Cymru



Level one floor plan



Exhibitors

Stand

Organisation

- | | |
|----|--|
| 1 | Legal & General |
| 2 | Pinnacle |
| 3 | Crisis |
| 4 | Carmarthenshire County Council Simple Lettings |
| 5 | Positif |
| 6 | Cymorth Cymru |
| 7 | Llamau |
| 8 | Caer Las |
| 9 | Swansea City of Sanctuary |
| 10 | Shelter Cymru |

Speakers

Joe Beswick

Joe is Head of Housing and Land at the New Economics Foundation, where he leads the think tank's research and campaigning on the housing crisis, and the fight for a fairer housing and land system. Outside of NEF, he works with housing campaigns in London, including the London Renters Union and the Radical Housing Network.

Lisa Charles

Lisa has worked in Community Regeneration for the past 15 years. With particular experience in driving collaboration, investment and thinking outside the box to deliver innovative portfolio of Early Intervention and Prevention programmes within housing, local authority and voluntary sector. Such drive has resulted in step change to put support at the heart of front line services. Leading the vision and creativity of community inclusion and investment service within Bron Afon has resulted in business mind and heart commitment to marry housing and people based regeneration to tackle poverty.

Maria Jones

Maria has worked in the social housing sector for over 20 years. She is passionate about her work with children and young people, leading and developing unique housing solutions for young people, including Tŷ Cyfle, 'House of Opportunity'. Maria has also led on the development of projects and models of support designed to build independence, resilience and increase tenancy sustainability. Maria is leading and shaping Welsh Government Families First strand using early intervention and prevention approach within housing

Dr Iolo Madoc-Jones

Iolo has a professional and academic background in Probation and since 2004 has been a fee paid inspector for HMI Probation and HMI Prisons, in the latter capacity making a contribution to the inspection of probation and Prison services across England and Wales. He project managed the Welsh Government funded evaluation of how adult prison leavers' accommodation needs are being addressed. He has recently completed an evaluation of how victim services are organised for the Office of the Police and Crime Commissioner in North Wales and research for the National Offender Management Service in Wales exploring Healthy relationships, domestic abuse and ex-armed service personnel. Iolo has presented and published his work extensively in a range of national and international conferences and academic peer review journals.

Jennie Bibbings

Jennie Bibbings has worked in social policy since 2002, having previously been a journalist on several newspapers including the Wales on Sunday. Her particular interest is in supporting people to make their voices heard in order to create positive change. Jennie's policy work has influenced practice across a wide range of areas in Wales including housing and homelessness, consumer rights, food hygiene and sustainable development. Her role at Shelter Cymru is to manage policy, research, campaigns and media.

Dr Caroline Hughes

Caroline is Associate Head of the Social Work and Criminal Justice division at Wrexham Glyndwr University. She has been involved in a number of research projects including Wellbeing among Children and Young People in Wales and Children and Young People at Risk of or Abused through Child Sexual Exploitation in North Wales. She recently led a study which explored the experience of being homeless from the perspectives of professionals and those experiencing homelessness themselves. Caroline recently co-authored a report 'Beyond the rhetoric of youth homelessness: Telling it as it is'. This focused on the experiences of young people aged 16-24 who have been homeless and had complex needs. Caroline has also presented and published her work extensively in a range of national and international conferences and academic peer review journals.

Rebecca Jackson

Rebecca has been working with Shelter Cymru since 2013 as a researcher and currently as policy and research officer. Rebecca is also undertaking a PhD at Cardiff University which explores the relationship between domestic abuse, housing and homelessness prevention. Previous roles have included working around issues such as domestic abuse, substance misuse, offending, mental health, autism and ASB. Rebecca has experience of working and conducting research with a wide range of participants and stakeholders which spans numerous sectors including criminal justice, housing, health and education. Rebecca is passionate about improving responses to vulnerable groups and empowering people through involvement with research and policy development.

Simon Hoffman

Simon is an Associate Lecturer at Swansea University, teaching Human Rights and Social Justice (LLB), Children's Human Rights (LLB) and Human Rights Implementation (LLM). Simon is especially interested in how human rights are realised and given effect, in particular in systems of political devolution and multi-level governance. Simon is an experienced Principal Investigator and Co-Investigator on empirical research projects and has presented research at conferences in the UK and internationally. Since 2012 Simon has been a co-coordinator of the Wales Observatory on Human Rights of Children and Young People and is currently a member of the Welsh Government's Children's Rights Advisory Group.

Rebecca Evans AM

Rebecca Evans was first elected to the National Assembly for Wales in May 2011 to represent the Mid and West Wales region. In 2016 she became Assembly Member for Gower. Before being elected, Rebecca worked in the third sector. Rebecca has served on the Health and Social Care Committee, and the Children, Young People and Education Committee. Rebecca was appointed Minister for Housing and Regeneration on 3 November 2017. Rebecca's wider political interests include equalities, welfare reform, tackling poverty, and rural affairs.

John Puzey

John Puzey began campaigning on housing issues in the north of England in the early 1980's. In 1990 he was appointed Director of Shelter Cymru and was a founder member and chair of Rough Sleepers Cymru and Homes for All Cymru. He joined the Welsh Assembly Government Homelessness Commission in 2000 and has been a member of a number of Government task groups and Ministerial advisory groups since. He regularly writes and speaks about the many issues that affect people in their struggle to find and maintain a decent home.

Edith England

Edith is a PhD student at Cardiff University (supervisor: Dr Peter Mackie), looking at the Housing (Wales) Act 2014 and specifically how conditionality and responsabilisation may be resulting in homeless applicants dropping out of the new system, and especially how this may be affecting the most vulnerable. Edith's career prior to the PhD was in welfare rights.

Darren 'Loki' McGarvey

Darren McGarvey, goes by the stage name Loki, a Scottish rapper, hip hop recording artist, and social commentator, emphasising community and social responsibility. He was an activist during the Scottish independence referendum, 2014. McGarvey was brought up in Pollok on the south side of Glasgow. Between 2004 and 2006, he wrote and presented 8 programmes about the causes of anti-social behaviour and social deprivation for BBC Radio Scotland. McGarvey encourages young people to explore important issues through music and language.

Bonnie Navarra

Bonnie is the Assistant Police and Crime Commissioner for South Wales and an Adviser to the Welsh Government. Within the Police and Crime Commissioner's Team, Bonnie is responsible for supporting the effective delivery of the priorities identified in the Police and Crime Reduction Plan.

Anthony Painter

Anthony leads the Action and Research Centre and its work around the three change aims – creativity, learning and development; economy, enterprise and manufacturing; and public services and communities. He oversees our research, policy and practical innovation in ARC. His own work focuses on a range of policy issues including the impact of new technology on the economy and society, reform to welfare, work, learning and skills, and reform to public services and a range of public institutions.

Bridghid Carey

Brighid joined Empty Homes in May 2016 to help deliver a project which focusses on bringing empty homes into use in context of community-led regeneration and wider economic regeneration. Most recently a senior manager with Shropshire Council, Brighid has a very broad range of experience in many aspects of housing and strategic development. She is committed to supporting community-led solutions, community enterprise and self-help initiatives. Brighid believes creative partnerships to be central to the effective investment of resources and achievement of sustainable change.

Mark McKenna

Mark is a founding Director and manages Down to Earth. Passionate about equality and bringing out the best in people, his background is in working with 'hard to reach' groups and practical approaches to sustainability education. Mark has been happily living off-grid in a wooden house in the woods for 15 years and has two lovely daughters, Eva and Pearl.

Exhibitors

Crisis

Crisis is the national charity for homeless people. We are committed to ending homelessness. Every day we see the devastating impact homelessness has on people's lives. Every year we work side by side with thousands of homeless people, to help them rebuild their lives and leave homelessness behind for good.

Shelter Cymru

We are Wales' people and homes charity. We work for people in housing need by providing free, independent, expert housing advice and we campaign to overcome the barriers which stand in the way of people in Wales having a decent, secure home.

Carmarthenshire County Council's Simple Lettings

Carmarthenshire Council engages with private landlords via Simple Lettings to provide affordable and good quality accommodation to those households in housing need.

Pinnacle

Since our establishment in 1989, Pinnacle Complete Office Solutions have grown into one of the leading Print and Document Solutions providers in the UK. From our head office in Cardiff we support clients large and small, across the globe from Singapore to Scotland.

Swansea City of Sanctuary

City of Sanctuary is a national movement committed to building a culture of hospitality and welcome, especially for refugees seeking sanctuary from war and persecution. They work with over 150 organisations, faith groups, institutions, local businesses, schools and individuals to make Swansea a safe, welcoming and hospitable place for those seeking sanctuary.

Cymorth Cymru

Cymorth Cymru is the representative body for housing support, homelessness and care organisations. We work to campaign to protect services, raise awareness of the work done across the sector to prevent homelessness and support vulnerable people.

Caer Las

Caer Las supports people at every step of the journey towards independence, including: prevention, short term transitional housing, long term specialist support and community projects. Our aim is to provide services of the highest standard so that every person can; aspire to their best hopes, preferred futures and achieve progress.

Positif

Positif is Wales' largest public affairs company and a leading provider of communications advice, knowledge, intelligence and support to the business, voluntary and public sectors. 'Positif' is the Welsh word for 'positive' and reflects our outlook and the way we do business. We are an open, transparent, responsible and ethical company and our core mission is to make a positive difference for our clients and the people of Wales.

Llamau

Llamau's mission is to eradicate homelessness for young people and vulnerable women in Wales. We work across Wales to prevent homelessness, provide safe accommodation and support people to leave homelessness behind for good.

Legal and General

Established in 1836, Legal & General is one of the UK's leading financial services groups and a major global investor. Over fifteen million people worldwide rely on us to help them save for the future and to protect their families and their homes.

Training

Preventing homelessness IV: A seminar of best practice

Orbit Centre, Merthyr Tydfil
25th September 2018

This is the last good practice seminar over our current Oak funded research programme.

It once more throws the spotlight on prevention of homelessness and will illustrate what has been achieved by many organisations in the last 12 months and revisit some of the earlier research and its impact to date.

Come and see how far we have come since the introduction of the Housing (Wales) Act 2014 and hear from some brilliant services achieving amazing results.

Hear about Shelter Cymru's latest research, supported by the Oak Foundation on:

- Priority need
- Unreasonable failure to cooperate
- Litigation and homelessness reviews
- Person centred measure of service quality

Are you ready or the Renting Homes (Wales) Act 2016?

The biggest shake-up of tenancy law since the Housing Act 1988 will be implemented in 2019. It will change almost all the tenancies you work with on a day to day basis as well as introducing some long awaited new standards and procedures.

The Shelter Cymru Training service is offering a range of packages to suit your needs. We can accommodate you whether you need an all staff briefing, or more in depth training focussing on the changes that affect you, your organisation and the people who use your services.

We are expecting a high demand for this training so get ahead of the game and get in touch now to discuss your needs.

Book your place now at:
shltrcy.org/book-a-course

Or call:
01792 483020



Notes





Notes

